

General Conditions of Sale and Delivery

in force since March 1st, 2016

1. Formation of Contract

- 1.2 The Contract shall be deemed to have been entered into upon receipt of URMA's (hereinafter referred to as Supplier) written acknowledgement stating its acceptance of the Customer's order (confirmation of order).

2. Scope of Delivery

- 2.1 The confirmation of order is decisive for scope and items of the delivery. Items not included therein shall be invoiced separately.

3. Technical Documentation

- 3.1 Technical documentation, such as drawings, descriptions, illustrations, etc. are not binding upon the Supplier.
- 3.2 All technical documentation of Supplier remains in his sole property and may neither be copied nor be reproduced nor be used for purposes of manufacturing the products nor be made available or be brought to the knowledge of third parties in any way (the latter with exception of documents which are intended to be handed out to customers).
- 3.3 Technical documentation of Supplier forming part or annexed to offers must be immediately returned to Supplier if no order is placed.

4. Price

- 4.1 Prices quoted in the price list are net ex works, and do not include packing, and must be paid in CHF or EURO without any deductions. All connected costs shall be paid by the Customer, e.g. costs for freight, insurance, export-, transit-, import- and other permits as well as documentation. In addition, all kinds of taxes, duties, fees and tariffs shall be borne by the Customer. Should the Customers request that the Supplier insures transportation at his cost, Supplier must be informed thereof in writing in due time before delivery.
- 4.2 Supplier reserves the right to adjust prices. Every offer is valid only for a maximum duration of three months.

5. Terms of Payment

- 5.1 Unless otherwise agreed upon, the terms of payment as per the price list apply.
- 5.2 Payments by the Customer shall be made at the Supplier's domicile in CHF or EURO without deduction of any discounts, costs, taxes and fees. In case of partial deliveries, payment must be made in relation to the scope of every single delivery.
- 5.3 Dates for payment must be abided by, even if transportation, delivery or acceptance of delivery is delayed or made impossible for reasons that are not within the control of Supplier. Payments of the Customer may not be reduced or held back for reasons of complaints, claims or counterclaims not acknowledged by Supplier. Payments must be made in full, even if unimportant parts are missing, as long as the contractual use of the products is not made impossible, or if it appears that additional work on the products is necessary.

6. Reservation of Title

- 6.1 Title to delivered products remains with the Supplier, until payment has been made in full. Upon entering into the Contract the Customer authorizes the Supplier to enter or notify the reservation of title in the required form in public registers, books or similar records, all in accordance with relevant national laws, and to fulfill all corresponding formalities, at Customer's cost.

7. Inspection and Taking over of Delivery

- 7.1 The Customer must inspect all deliveries within reasonable time and must notify the Supplier immediately and in writing of any deficiencies. If the Customer fails to do so, the delivery shall be deemed to be taken over and accepted.
- 7.2 Should the delivery not be in accordance with the contractual requirements at taking over, the Customer must immediately enable the Supplier to remedy the deficiencies as soon as possible.
- 7.3 The Customer shall have no further rights as consequence of deficiencies of the delivery and in particular the Customer waives any claims for damages, reduction of price or termination of the contract.

8. Packing

- 8.1 The packing shall be invoiced by the Supplier and may not be returned. If the packing has been designated to belong to the Supplier, it must be returned all costs paid to the domicile of the Supplier.

9. Passing of Benefit and Risk

- 9.1 Benefit and risk pass to the Customer at the time of dispatch from the factory, even if delivery is to be made all cost paid, cif, fob or under a similar clause. Should dispatch be delayed or made impossible for reasons beyond the control of the Supplier, the goods shall be stored at the risk of the Customer and costs to be borne the Customer, and delivery shall be deemed to have taken place.

10. Transportation and Insurance

- 10.1 Special requests regarding dispatch and insurance must be communicated to the Supplier in due time. Transportation shall be at the risk of the Customer, all costs to be paid by the Customer. Any complaints in connection with transportation must be directed by the Customer to the Carrier immediately at the receipt of the goods or the freight documents.
- 10.2 Insurance against damage of any kind is the responsibility of the Customer. Even if insurance shall be provided by the Supplier, it is at the risk of the Customer and costs to be paid by the Customer.

11. Warranty

- 11.1 Upon written request of the Customer, the Supplier shall at its choice repair or replace as quickly as possible any parts of the supplies which are proved to be defective due to bad material, faulty design or poor workmanship, all under the condition that the Customer has notified the Supplier of the defect immediately. Replaced parts shall become the Supplier's property.
- 11.2 The Supplier's liability is limited to cost of repair or replacement of defective parts in the Supplier's shops. If defective parts cannot be repaired or replaced in the Supplier's shop for reasons beyond the control of the Supplier, all additional costs resulting there from shall be borne by the Customer.
- 11.3 The Customer shall have no other rights or claims resulting from deficiencies or defects of the delivery; in particular; the Customer is not entitled to claim damages for direct or indirect damage, to ask for a reduction in price or to terminate the agreement.
- 11.4 The warranty period is twelve months, it begins when the supplies leave the works.
- 11.5 Excluded from the warranty are all faults and damages resulting from normal wear, improper maintenance, excessive loading, use of any unsuitable material, chemical or electrolytical influences, or resulting from any other reasons beyond the Supplier's control.
- 11.6 The warranty expires, if the Customer, without written consent of the Supplier, undertakes modifications or repairs at the goods, or if such modifications or repairs are undertaken by a third party; it also expires, if the Customer fails to take appropriate steps to mitigate the damage and to give the Supplier the possibility to remedy such defect.

12. User Instructions

- 12.1 The customer undertakes to respect and comply stringently with the instructions and notes set out in the document which accompanies the consignments and contains directions and safety instructions. The client further undertakes to give appropriate training to his personnel and to supervise their work. The client undertakes to comply strictly with the instructions which appear on the product (in particular, in respect of maximum speeds).
- 12.2 If the goods are resold or otherwise made available to third parties, the client undertakes to impose the requirements set out in this Section 12 on the recipient and to pass on to him the Supplier's directions and safety instructions.

13. Place of Performance, Place of Jurisdiction and Applicable Law

- 13.1 This Agreement is governed by Swiss law without regard to any conflict of law provisions and excluding international conventions, such as the 1980 United Nations Convention on Contracts for the International Sale of Goods ("CISG").
- 13.2 **PLACE OF PERFORMANCE AND PLACE OF JURISDICTION FOR THE CUSTOMER AND THE SUPPLIER IS AT THE REGISTERED OFFICES OF THE SUPPLIER.**
- 13.3 The Supplier is, however, entitled to bring proceedings against the Customer at the place of its registered offices.